Before:
Describing the state of information security beforehand, the company’s said that awareness of security threats, risks and the impacts to business were low and that poor practices were evident. Awareness training on information security topics was delivered ad-hoc and not well-structured. There was a critical need to change staff culture in order to effectively safeguard information important to the business and to quickly mitigate risks posed by poor practices.

The Solution:
Dortek worked with Central Solutions to launch their customised Information Security Pass™ programme for its staff. The tailored programme included bite-sized online training on key information security topics. Supporting communication collateral Central Solutions reinforced learning and greater staff awareness. The flexibility of online training allowed staff to complete the course at their own pace while enabling greater compliance monitoring and reporting for management.

Benefits:
- Increased staff awareness of information security threats, risks and impacts
- Observable positive changes in employee compliance and behaviour
- Tailored course content aligned with corporate policy and company style
- Motivated staff to achieve digital badge and certification award
- Supported success in audits
- Mitigated against information security risks and threats

Looking Forward:
“The response to the training has been very positive; with greater awareness of information security risks and a noticeable improvement in security practices across the staff”

Within the next year, Dortek are looking to roll out the product to more staff across their global locations.